

## RECOMMENDATIONS:

- \* **ALL PLASTIC PRODUCTS:** Clean with warm soapy water or plastic cleaner and only use soft paper or cloth towels—NO AMMONIA (SOME CHEMICALS WILL CAUSE HAZING)
- \* **REPLACEMENT DOMES:** DO NOT install without a frame, directly to the roof by shingling over flange or by drilling through flange.
- \* **SKYLIGHTS & REPLACEMENT DOMES:** ONLY USE BUTYL OR SILICONE CAULKING (SOME SEALANTS WILL DETERIORATE ACRYLIC)
- \* **DO NOT SET REPLACEMENT DOMES ON ROOF SURFACE IN DIRECT SUNLIGHT**  
Please see our complete list of recommendations: [www.LubbockSkylight.com](http://www.LubbockSkylight.com)

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## PURCHASE AGREEMENT

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- ~~Any and all products manufactured by Lubbock Skylight Manufacturing —referred to as LSM hereafter—come with a Seven (7) Year warranty against defects in workmanship or material used in production and fabrication. This includes discoloration and breakage due to manufactured defects—provided that such products are installed in accordance with LSM recommendations. Small, unavoidable imperfections in materials are normal, but do not affect the integrity of the material. The liability of LSM under this guarantee shall not exceed the original purchase price of the defective unit or item exclusive of shipping expenses and sales tax. Repairs or replacements will be made at the option of LSM.
- ~~Two (2) Year Workmanship guarantee covers all services performed by LSM. All material is guaranteed to be as specified and all work is to be completed in a workmanlike manner according to industry practices.
- ~~LSM will not pay for re-installation or fabrication expenses or any other direct or indirect loss which may result from material failure, improper storage, neglect or misapplication of the product. If you have received a defective product, LSM is, at its discretion, obliged to replace all the defective material. LSM is not responsible for roof work unless otherwise specified.

### ::DAMAGES AND/OR SHORTAGES::

- ~~We use industry standard packaging to ship our products. Goods are in new condition when leaving our facility. Responsibility falls on the carrier upon pick up. When delivered—the responsibility falls on the buyer.
- ~~EXCEPTIONS WHEN SHIPPED COMMON CARRIER SIGNATURE REQUIRED:: It is the buyer's responsibility to inspect the goods upon receipt. All damages/shortages must be documented by the carrier. If, for any reason, documented damages are not acquired—the claim process will be the sole responsibility of the buyer. **Signing for the order indicates a clear delivery with no exceptions.**
- ~~EXCEPTIONS WHEN SHIPPED COMMON CARRIER NO SIGNATURE REQUIRED:: If the carrier delivers without obtaining a signature—it is the buyer's responsibility to advise LSM and the carrier within 24 hours after delivery of said damages or shortages. Depending on the carrier—doing so may release buyer of any further responsibility.
- ~~EXCEPTIONS WHEN PICKED UP BY BUYER OR BUYER'S AGENT:: When picked up from our facility—it is the responsibility of the buyer and/or buyer's agent to inspect goods and signature indicates everything is correct and free of damages.
- ~~ALL EXCEPTIONS:: Please retain any damaged product and packaging for inspection and/or pick up by carrier. Carrier will advise you at time of claim what to do with the damaged product. Premature disposal may result in denial of claim.

### ::RETURNS::

Returns on custom-made products will not be accepted unless the conditions fall under the provisions above. All returns are subject to a 25% re-stocking fee. No returns will be allowed after 14 days.

Buyer shall not in any way, shape or form hold LSM responsible for any delays, loss or damage caused in whole or in part by circumstances beyond LSM's control. This includes, but is not limited to: faulty roof work, vandalism, fire, damage caused by natural occurrence and misuse.

### **ANY WARRANTY IS VOID IF ANY MATERIAL ALTERATIONS HAVE BEEN MADE**

This includes, but is not limited to:: dismantling complete skylights, modifying frames, drilling through or cutting domes.

Also includes alterations made to existing structure while products are being manufactured for LSM installation.

It is the buyer's responsibility to install our products in accordance with manufacturer's recommendations. This information along with this purchase agreement is provided to buyer at buyer's request, with order and on our website.

[www.LubbockSkylight.com](http://www.LubbockSkylight.com)

**MEDIA RELEASE:** We like to use pictures on our website and in our showroom to assist our customers with finding the right product for their application. If we take pictures or are provided with pictures in which you would prefer us not to share them—please let us know.