

ONLY USE BUTYL OR 100% SILICONE CAULKING ON REPLACEMENT DOMES

PURCHASE AGREEMENT

Any and all products manufactured by LBK Skylight Manufacturing—referred to as LSM hereafter—come with a Seven (7) Year warranty against defects in workmanship or material used in production and fabrication. This includes discoloration and breakage due to manufactured defects—provided that such products are installed in accordance with LSM recommendations (listed below). Small, unavoidable imperfections in materials are normal, but do not affect the integrity of the material and will not be warrantied. The liability of LSM under this guarantee shall not exceed the original purchase price of the defective product or item exclusive of shipping expenses and sales tax. Repairs or replacements will be made at LSM's discretion. Two (2) Year Workmanship guarantee covers all services performed by LSM. All material is guaranteed to be as specified and all work is to be completed in a workmanlike manner according to industry practices. LSM will not pay for re-installation or fabrication expenses or any other direct or indirect loss which may result from material failure, improper storage, neglect or misapplication of the product. If you have received a defective product, LSM is, at its discretion, obliged to replace all the defective material.

::DAMAGES AND/OR SHORTAGES:: INSPECT YOUR ORDER BEFORE LEAVING CARRIER'S FACILITY OR ALLOWING THEM TO LEAVE YOURS. We use industry standard packaging to ship our products. Responsibility falls on the carrier upon pick up from our facility. When delivered—the responsibility falls on the buyer. **EXCEPTIONS WHEN SHIPPED COMMON CARRIER SIGNATURE REQUIRED AND/OR PICK UP:** It is the buyer's responsibility to inspect the goods upon receipt. All damages/shortages must be documented by the carrier and/or LSM. If, for any reason, documented damages are not acquired—the claim process will be the sole responsibility of the buyer/consignee. On pick up—LSM will not knowingly allow damaged products to leave our facility.

SIGNATURE INDICATES A CLEAR DELIVERY AND/OR PICK UP WITH NO EXCEPTIONS. EXCEPTIONS WHEN SHIPPED COMMON CARRIER NO SIGNATURE REQUIRED: If the carrier delivers without obtaining a signature—it is the buyer's responsibility to advise LSM and the carrier within 24 hours after delivery of said damages or shortages. Depending on the carrier—doing so may release buyer of any further responsibility. **ALL EXCEPTIONS:** Please retain any damaged product and packaging for inspection and/or pick up by carrier. Carrier will advise you at time of claim what to do with the damaged product. Premature disposal may result in denial of claim. If you refuse shipment—it will delay the claim processing and re-manufacture of order. It is better to keep the undamaged items and refuse only damaged items.

::RETURNS:: Returns on custom-made products will not be accepted unless the conditions fall under the provisions above. Custom made orders will normally require a non-refundable deposit once order has begun the manufacturing process. All returns are subject to a 25% re-stocking fee. No returns will be allowed after 14 days.

Buyer shall not in any way, shape or form hold LSM responsible for any delays, loss or damage caused in whole or in part by circumstances beyond LSM's control. This includes, but is not limited to: faulty roof work, vandalism, fire, damage caused by natural occurrence and misuse. Because of this, any leaks we are asked to inspect will cost a \$150.00 (One Hundred Fifty Dollars) non-refundable fee that is payable in advance. It is only refundable if there is a true skylight issue that does not fall under the circumstances listed above.

ANY WARRANTY IS VOID IF ANY MATERIAL ALTERATIONS HAVE BEEN MADE OR ANY OTHER SEALANT HAS BEEN USED EXCEPT BUTYL OR 100% PURE SILICONE.

This includes, but is not limited to: dismantling complete skylights, modifying frames, drilling through or cutting domes. This also includes alterations made to existing structure while products are being manufactured for LSM installation. It is the buyer's responsibility to install our products in accordance with manufacturer's recommendations. **MEDIA RELEASE:** We like to use pictures on our website and in our showroom to assist others in finding the right product for their application. If we take pictures or are provided pictures in which you would prefer us not share—please let us know.

REPLACEMENT DOME RECOMMENDATIONS

Change inner dome when changing outer dome for the following reasons:

- Inner dome has crazing or extreme discoloration—crazing or stress cracks indicate the dome may be brittle.
- Inner dome is more than seven years old—if something can break a brand-new dome—it will probably break through both domes the next time it is impacted. (Impact resistance cannot be determined by size of hail alone.)
- Inner dome is not easily separated from outer dome and/or frame—may end up breaking inner dome.
- Purchasing a set of domes at the same time is cheaper than buying an outer dome and then an inner dome.
- We cannot guarantee an exact fit when making outer domes only—especially on quick rise domes.
- Quick rise domes when ordered as outers only sometimes will rub together and cause a loud popping noise. We have found putting a piece of gasket in-between the domes will raise the outer dome up a little bit and keep the quick rise part from rubbing. If raising up the dome, see note underlined below.

If you buy a complete skylight and want to change the color of the outer dome—it is better to put a third dome over the existing outer dome rather than trying to separate the domes. Turn the rail ¼ or ½ turn and lower the screws in the rail enough to clear the domes. If you try and screw into the plastic—it will break. Check and see where the screws need to be placed in the rail first.

Only use butyl or silicone caulking. Some sealants may contain ingredients that will break down the dome quicker than expected. Plastic expands and contracts quite a bit—any sealant that gets too hard may cause the domes to break themselves prematurely.

Frequently, retaining rails have screws on the side of the rail and the rail is about 1 ½" wide. Providing a retaining rail measurement tells us a lot about the skylight, but if the screws are in the top of the rail or the rail is beveled, notched or wider than 1 ½"-1 ¾" wide—we will need the actual dome measurement. (Flange width may be important, too.)

- If the screws are in the top of the rail, we need the measurement that will make the dome fit inside the screws. Either take the rail off and measure just inside the screws or actual dome measurement from flange to flange.

- When given the rail measurement—finished product will be ½" smaller than measurements submitted. Actual measurements will be exact size submitted.

BETWEEN THE BOTTOM DOME AND THE FRAME AND BETWEEN THE RAIL AND OUTER

Seal all the way around



SEALING DOMES: It might be easier to cut through sealant that is between the inner dome and frame or between the domes before trying to take them off. Scrape off all the old caulking and do a dry fit before placing sealant on frame and/or domes. Once you know they fit and the rail will go back on—place a bead/strip of either butyl or silicone on the frame where the bottom dome flange will be placed. Place thin weather-stripping, butyl or silicone on the top of the inner dome flange on the uppermost sides, leaving the side furthest from the ridge open to allow for condensation release into the condensation gutter. Seal between the inside of the rail and the outer dome.

BETWEEN THE DOMES

Ridge
Downslope
Seal the three uppermost sides.



When you dry fit the rail—check to see if you need to re-align your screws on the rail to miss the domes. It is okay if the rail has extra holes in it (or you can fill them in with sealant)—the design of the frame deflects water to the outside of the frame. See underlined note above. You can also mark your screw placement on the rail.

When cleaning plastic, only use warm soapy water or a plastic cleaner and a soft cloth or paper towel. As with sealants—acrylic is easily damaged by chemicals—especially ammonia.

New domes will not be the same color as older, oxidized domes. Keep this in mind especially on bronze domes. The clarity changes caused by oxidation make the domes darker. Brand new domes may seem too clear or too bright as compared to older domes. Custom colors are available, but are more expensive than standard bronze, white or clear domes. Polycarbonate colors are a slightly lighter shade than acrylic. Small, unavoidable imperfections in plastic are common, but do not affect the integrity of the plastic in any way, shape or form. White outer domes block ultra violet rays, bronze and clear do not.

DO NOT SET REPLACEMENT DOMES ON ROOF SURFACE IN DIRECT SUNLIGHT (OUTSIDE OF FRAME)

If you have any questions, concerns or comments—feel free to call or e-mail us.

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